

# UTAH DIVISION OF CHILD AND FAMILY SERVICES



Quarterly Report  
2nd Quarter FY07

Prepared by:  
The State Office Data Unit

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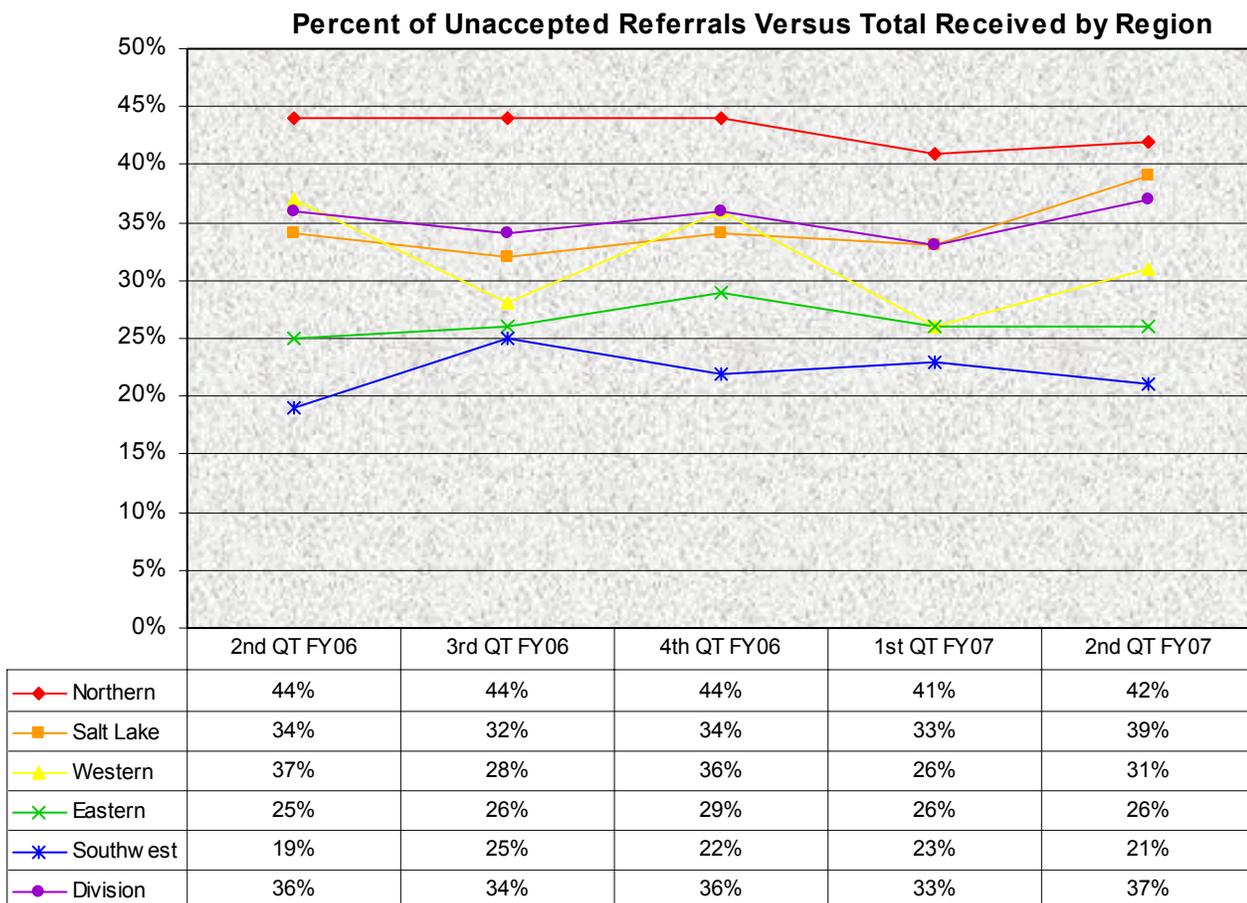
# Descriptive Information

This section gives descriptive information about the cases and population currently served by Child and Family Services. There is no expected follow-up to these data except to look for deviations from or questions about the normal trend, which may need to be investigated.

Please be aware as you review the information in this report, that the percentages of rural regions may fluctuate more as they are influenced by a small number of cases.

## CPS Information

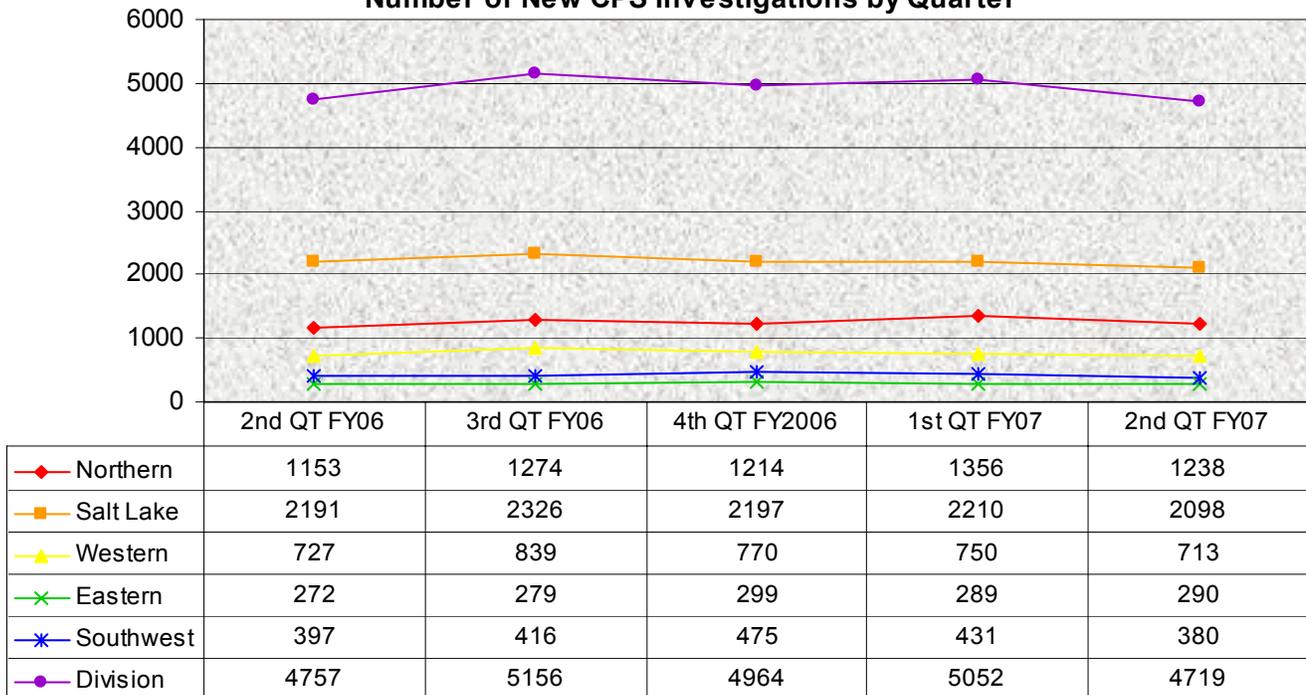
The data in the chart below show the percentage of unaccepted referrals out of all calls that Intake enters into SAFE. Calls entered into SAFE are categorized as accepted, unaccepted, reversal to unaccepted, additional information and information only. Referrals coded as additional information or information only are not included in the total number of referrals. Reversal to unaccepted and unaccepted referrals are both counted for the total number of unaccepted referrals. Before determination of an unaccepted referral is made, policy and procedures are followed, including staffing the decision and documentation of the decision and required actions.



r\_cps\_calls in cps.pbl

This chart shows the number of new CPS investigations received during the month based on the start date of the cases.

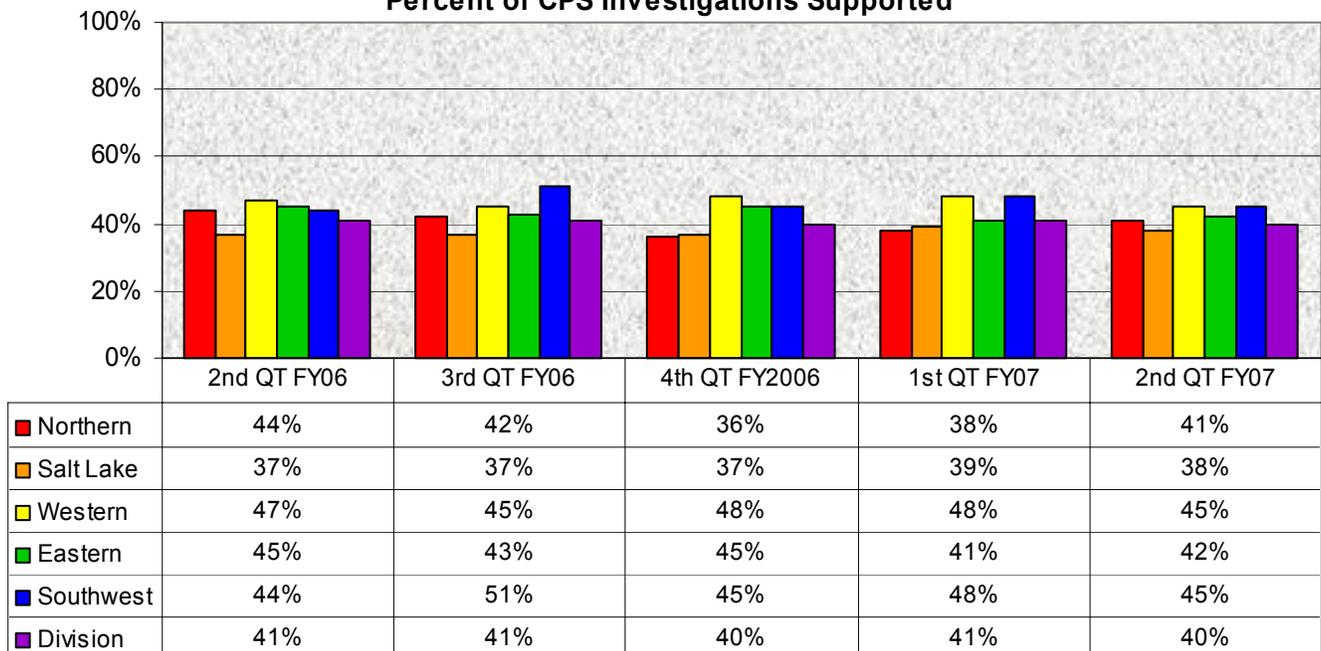
**Number of New CPS Investigations by Quarter**



r\_cps\_nw\_count in CPS.pbl

Child Maltreatment 2004 (federal report based on NCANDS data for 50 states) reports that 28.8% of investigated reports were supported, indicated, or alternative response victims. The data below show a higher average supported rate than the national. States vary on what is accepted for investigation. Utah’s inclusion of domestic violence related child and out-of-home perpetrator abuse may contribute to the higher supported rate.

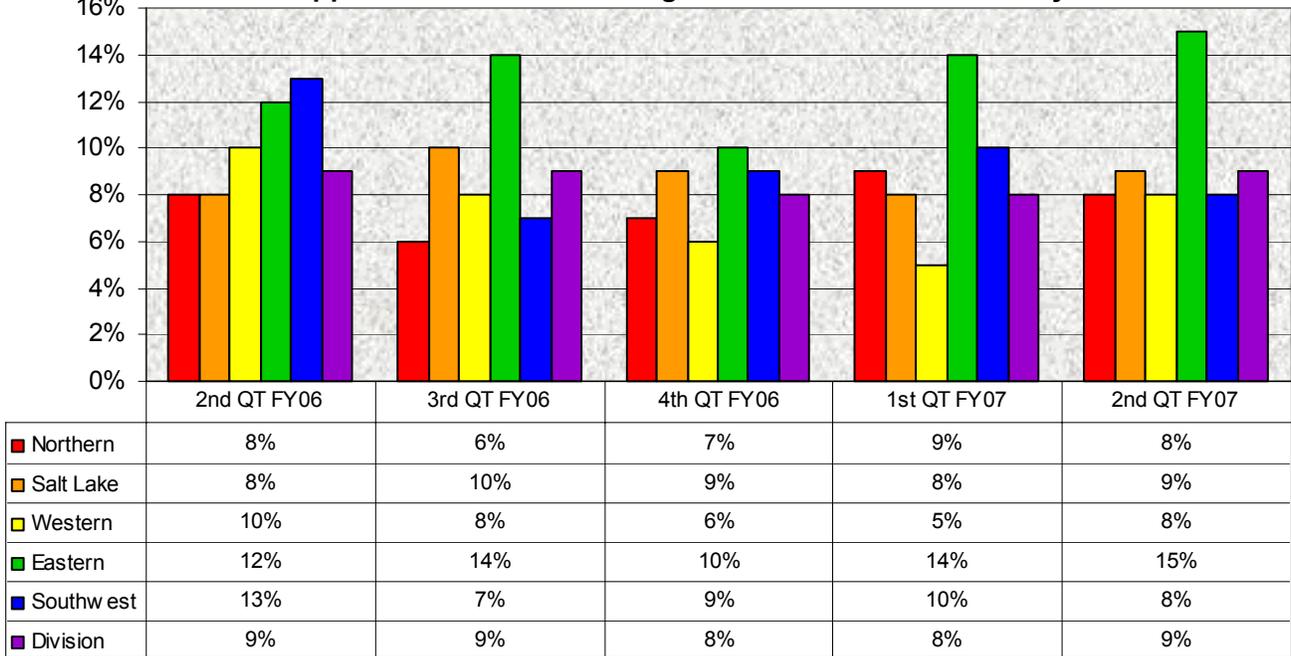
**Percent of CPS Investigations Supported**



r\_cps\_cl\_results in CPS.pbl

The charts below show the percentage of substantiated victims receiving ongoing out-of-home DCFS custody or home-based services from the Division of Child and Family Services within 14 days of CPS case closure.

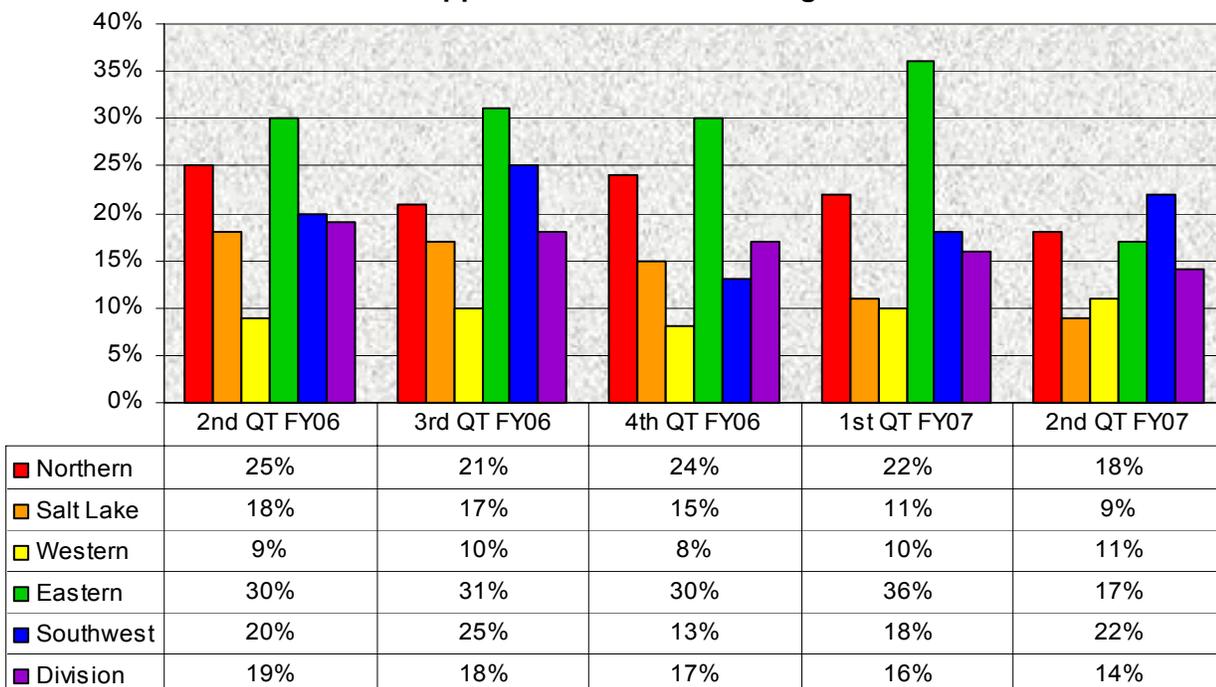
**Percent of Supported Victims Receiving Out-of-Home DCFS Custody Services**



r\_cps\_cl\_ongoingservices & r\_cps\_cl\_victims in CPS.pbl

Home-based services include Protective Services Supervision (PSS), Protective Services Counseling (PSC), Protective Family Preservation (PFP), Protective Supervision Interstate (PSI), Clinical Counseling Services (CCS), Counseling Individual Services (CIS).

**Percent of Supported Victims Receiving Home-Based Services**



r\_cps\_cl\_ongoingservices & r\_cps\_cl\_victims in CPS.pbl

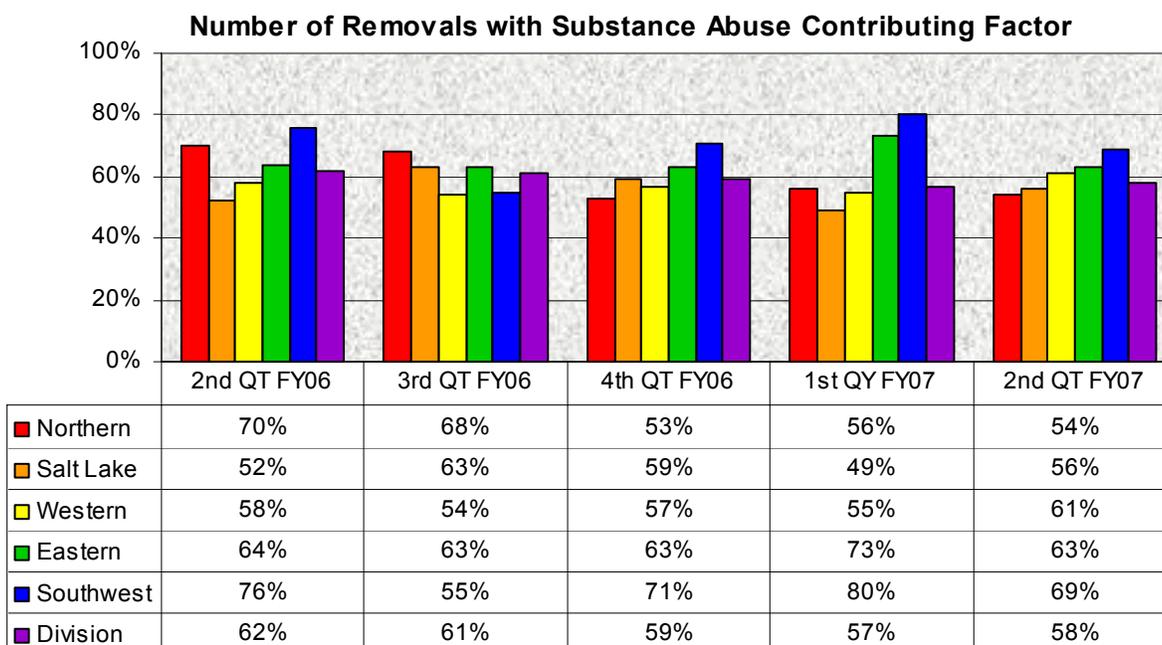
## Removal Information

Children may be placed into protective custody by a CPS worker during the course of an investigation, they may be removed or ordered into foster care as the result of a home-based case or a juvenile court hearing. The table below shows the number of children with removals recorded from the CPS cases, the total number of removals, and the number of new SCF cases opened during the time frame.

		2nd QT FY06	3rd QT FY06	4th QT FY06	1st QT FY07	2nd QT FY07
Northern	CPS Removal	75	50	76	63	62
	Total Removal	135	93	142	149	137
	New SCF	122	85	120	139	113
Salt Lake	CPS Removal	102	128	113	111	99
	Total Removal	217	256	238	237	196
	New SCF	190	222	213	221	190
Western	CPS Removal	35	45	19	26	33
	Total Removal	81	92	47	80	82
	New SCF	77	72	45	75	73
Eastern	CPS Removal	20	23	26	18	17
	Total Removal	50	46	62	37	41
	New SCF	43	42	63	35	40
Southwest	CPS Removal	48	38	38	37	38
	Total Removal	66	53	52	79	51
	New SCF	58	38	47	55	36
Division	CPS Removal	280	284	272	255	249
	Total Removal	550	540	541	582	507
	New SCF	490	459	485	525	452

r\_protectivecustody\_cpsrem\_reg in CPS.pbl, r\_removal\_nw in removals.pbl and r\_scf\_nw\_cases in SCF.pbl

The chart below shows the percent of total removals where there was a case contributing factor of drug abuse, alcohol abuse, fetal drug addiction, or fetal alcohol.



r\_removal\_nw\_alcohdrug in the removals.pbl

## Home-Based Information

The table below shows the number of home-based cases served during the most recent quarter by case type. The table shows the variability in use of in-home codes across regions.

2nd QT FY07

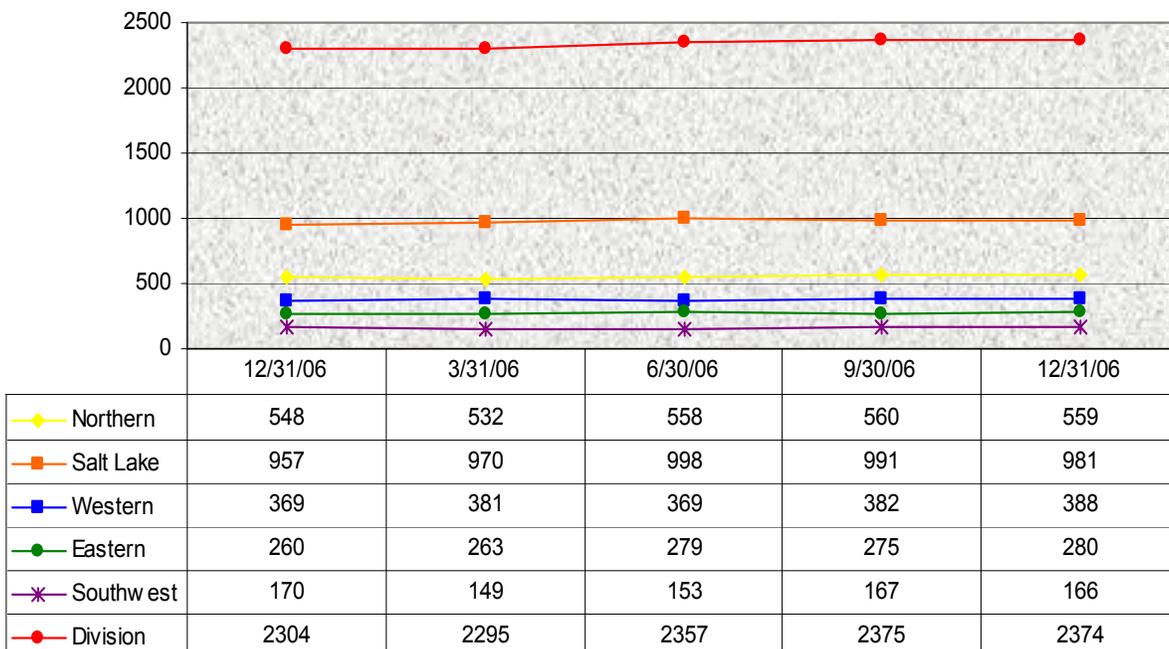
	CAR	CCS	CIS	IHS	PAT	PFP	PFR	PSC	PSI	PSS	Total
Northern	0	7	92	76	21	40	2	16	15	471	740
Salt Lake	1	100	62	221	55	145	36	59	38	437	1154
Western	0	19	18	126	35	0	0	24	16	226	464
Eastern	0	53	24	32	1	0	0	32	17	162	321
Southwest	0	1	40	33	14	3	0	18	12	156	277
Division	1	180	236	488	126	188	38	149	98	1452	2956

r\_hb\_sv\_casetype in in\_home.pbl

Home-Based services include: Child at Risk (CAR), Clinical Counseling Services (CCS), Counseling Individual Services (CIS), Independent Home Study (IHS), Post Adoptive Treatment (PAT), Protective Family Preservation (PFP), Family Reunification (PFR), Protective Services Counseling (PSC), Protective Supervision Interstate (PSI), Protective Services Supervision (PSS).

## Foster Care Information

The chart below shows the number of open SCF cases on the last day of each quarter by Region.



r\_scf\_pit\_cases in SCF.pbl

Data on goals and average months in care are included below. Data on closed cases were provided to examine length of time to exit. Data on open cases was included to examine differences between exit cohorts and children who remain in care, in other words, to determine if there is a population who is remaining in care for long periods of time that are not reflected in the exit cohort information. A blank indicates there were no exits with that goal in the quarter.

**Average Months in Care by Goal on Closed Cases**

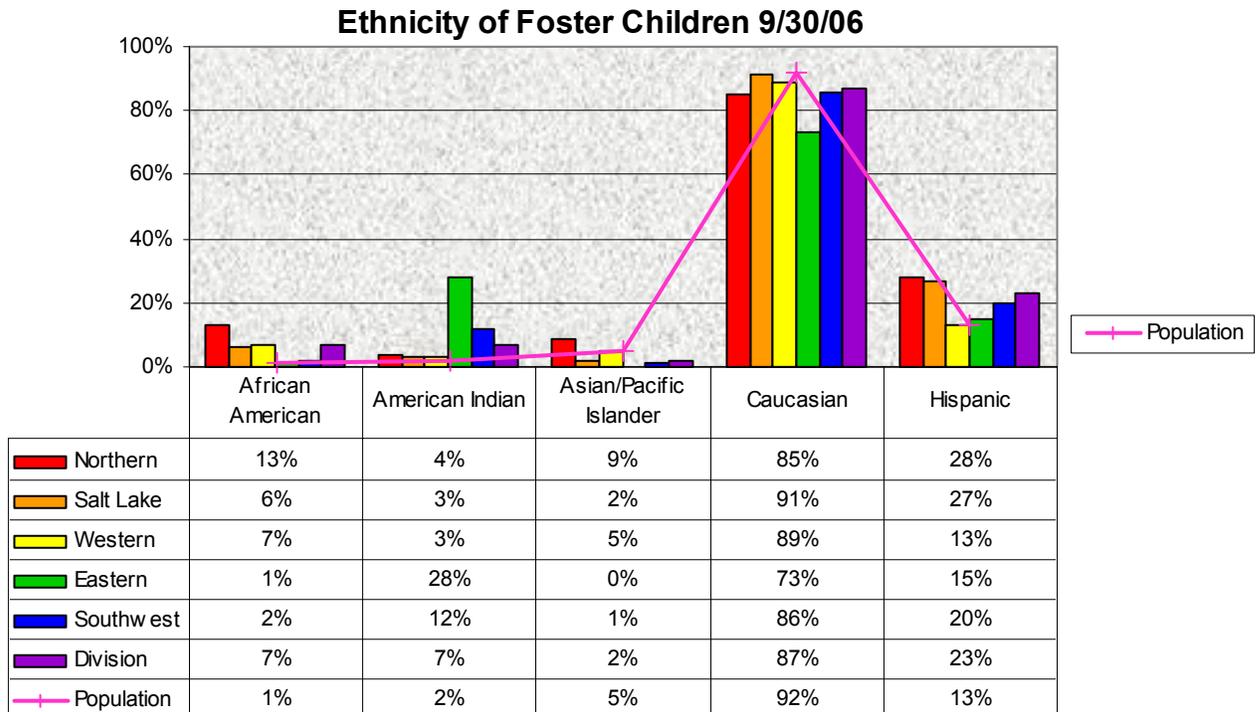
	<b>Goal</b>	2nd QT FY06	3rd QT FY06	4th QT FY06	1st QT FY07	2nd QT FY07
Northern	Adoption	21.19	16.5	26.30	20.37	18.95
	Guardian - Relative	8.09		14.00	8	18.00
	Guardian- Nonrelative			21.50	16	
	Individual Permanency	50.07	29.25	46.73	45.50	33.13
	Reunification	7.94	8.31	10.41	11.05	10.19
Salt Lake	Adoption	15.48	28.31	22.80	15.59	18.76
	Guardian - Relative	6.8	13.14	11.75	21	13.00
	Guardianship - Nonrelative	28	17.00	37.33	10	89.50
	Individual Permanency	32.04	27.43	47.80	44.85	30.00
	Reunification	6.55	10.07	6.84	7	7.50
Western	Adoption	22.5	27.57	20.06	21.75	15.46
	Guardian - Relative	16	9.00	10.00	32	
	Guardian/Nonrelative	11	28.00	8.00	33.5	
	Individual Permanency	34.5	24.15	30.00	37.67	31.50
	Reunification	7.52	6.61	9.13	9.53	9.58
Eastern	Adoption	13	22.8	27.83	9	15.00
	Guardian/Relative	23.00	9.00	4.00	10.33	20.00
	Guardian/Nonrelative			61.00	63	6.00
	Individual Permanency	38.5	35.8	25.33	32.35	44.73
	Reunification	9.05	5.94	8.80	16	7.31
Southwest	Adoption	10.91	13.00	12.57	11.25	12.80
	Guardian/Relative			10.00	0	
	Guardian/Nonrelative				12	79.00
	Individual Permanency	37.75	30.75	24.86	40.60	15.60
	Reunification	8.29	9.13	10.38	10.13	6.62
Division	Adoption	17.19	23.75	23.13	17.29	17.77
	Guardian/Relative	8.52	11.23	9.90	14.43	14.71
	Guardian/Nonrelative	25.17	23.6	35.60	33.73	66.00
	Individual Permanency	38.17	28.69	40.70	41.94	32.27
	Reunification	7.43	8.77	8.58	9.19	8.26

<b>Average Months in Care &amp; Number by Goal on Open Cases</b>			
	<b>Goal</b>	<b>Point in Time 12/31/06</b>	
		Number	Avg Mos
Northern	Adoption	112	22.91
	Guardianship - Relative	12	20.08
	Guardianship - Nonrelative	10	21.40
	Individualized Permanency	156	32.59
	Reunification	247	6.53
	Goal not yet established	22	.18
Salt Lake	Adoption	216	19.18
	Guardianship - Relative	25	17.00
	Guardianship - Nonrelative	31	29.65
	Individualized Permanency	252	40.79
	Reunification	394	8.08
	Goal not yet established	63	.32
Western	Adoption	42	24.69
	Guardianship - Relative	15	15.53
	Guardianship - Nonrelative	15	33.60
	Individualized Permanency	121	28.11
	Reunification	177	7.02
	Goal not yet established	18	.50
Eastern	Adoption	34	20.24
	Guardianship - Relative	14	11.64
	Guardianship - Nonrelative	4	35.25
	Individualized Permanency	121	44.99
	Reunification	103	6.16
	Goal not yet established	4	.00
Southwest	Adoption	27	12.41
	Guardianship - Relative	11	7.36
	Guardianship - Nonrelative	4	38.00
	Individualized Permanency	40	20.90
	Reunification	75	6.16
	Goal not yet established	9	.00
Division	Adoption	431	20.34
	Guardianship - Relative	77	14.84
	Guardianship - Nonrelative	64	30.16
	Individualized Permanency	690	36.29
	Reunification	996	7.16
	Goal not yet established	116	.28

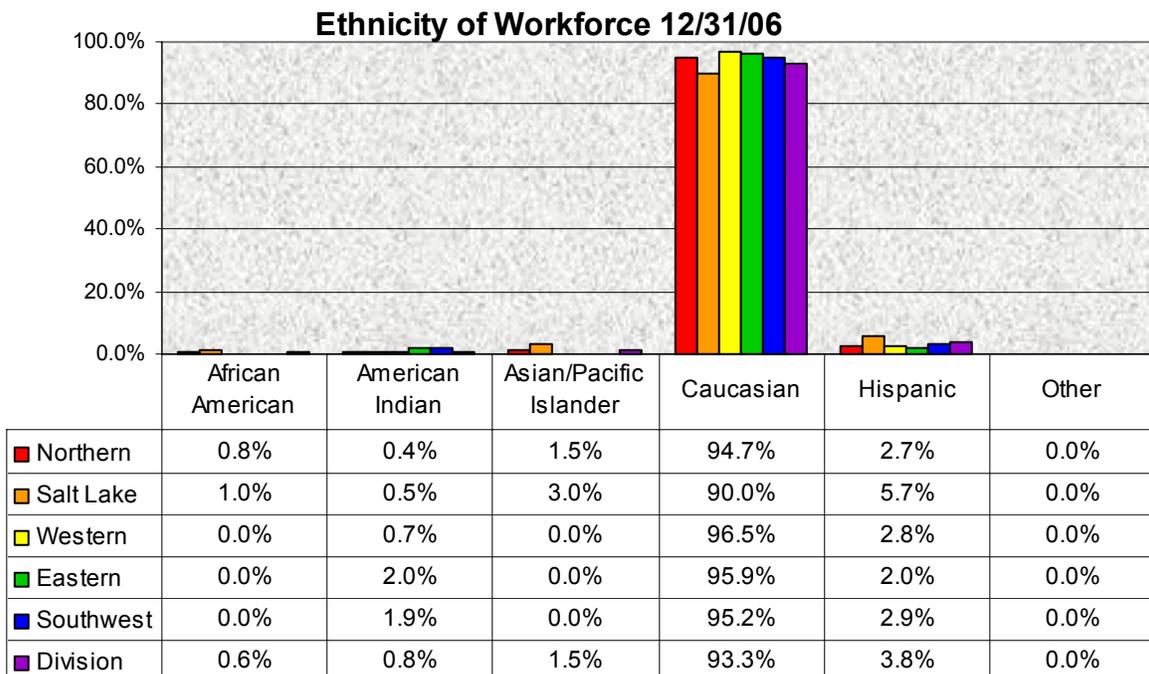
r\_scf\_sv\_avmosbygoal in SCF.pbl

## Diversity Information

The information below shows the percentage of foster children by ethnicity as compared to the state child population percentages. SAFE allows for recording of multiple ethnicities so percentages may add to more than 100%.



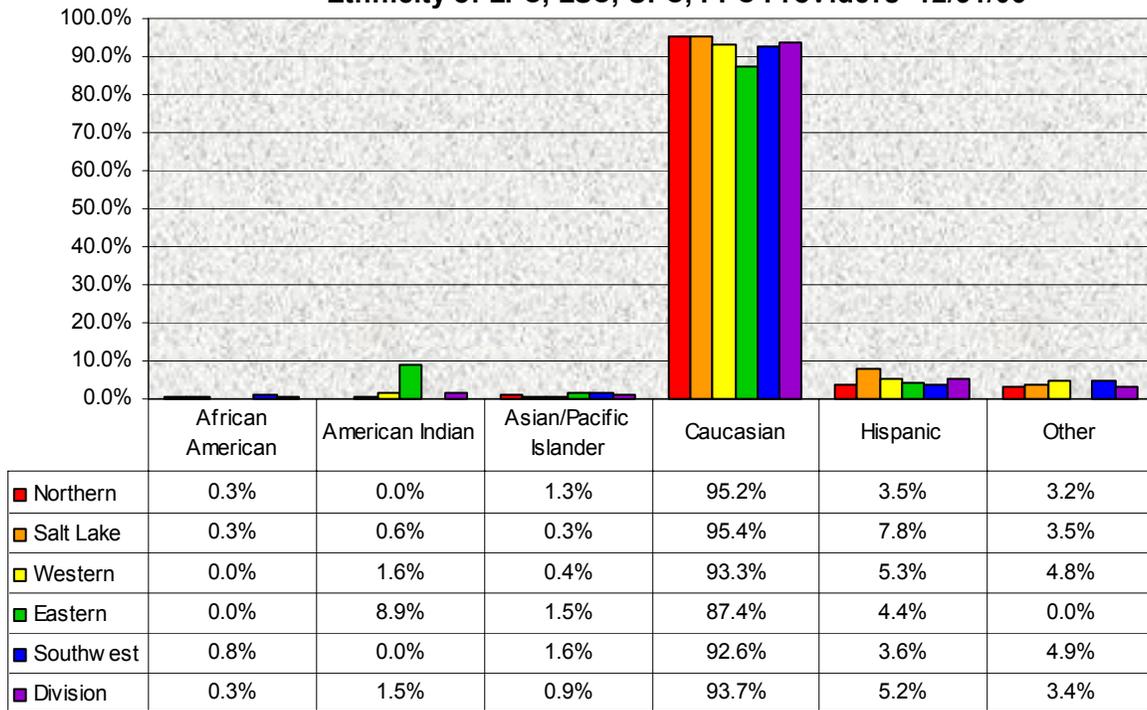
r\_scf\_sv\_ethnicity in SCF.pbl



Data Warehouse

Ethnicity of Foster Parent providers licensed foster care (LFC), specified relative (LSC), Ute (UFC), and Paiute (PFC) are in the table below.

**Ethnicity of LFC, LSC, UFC, PFC Providers 12/31/06**

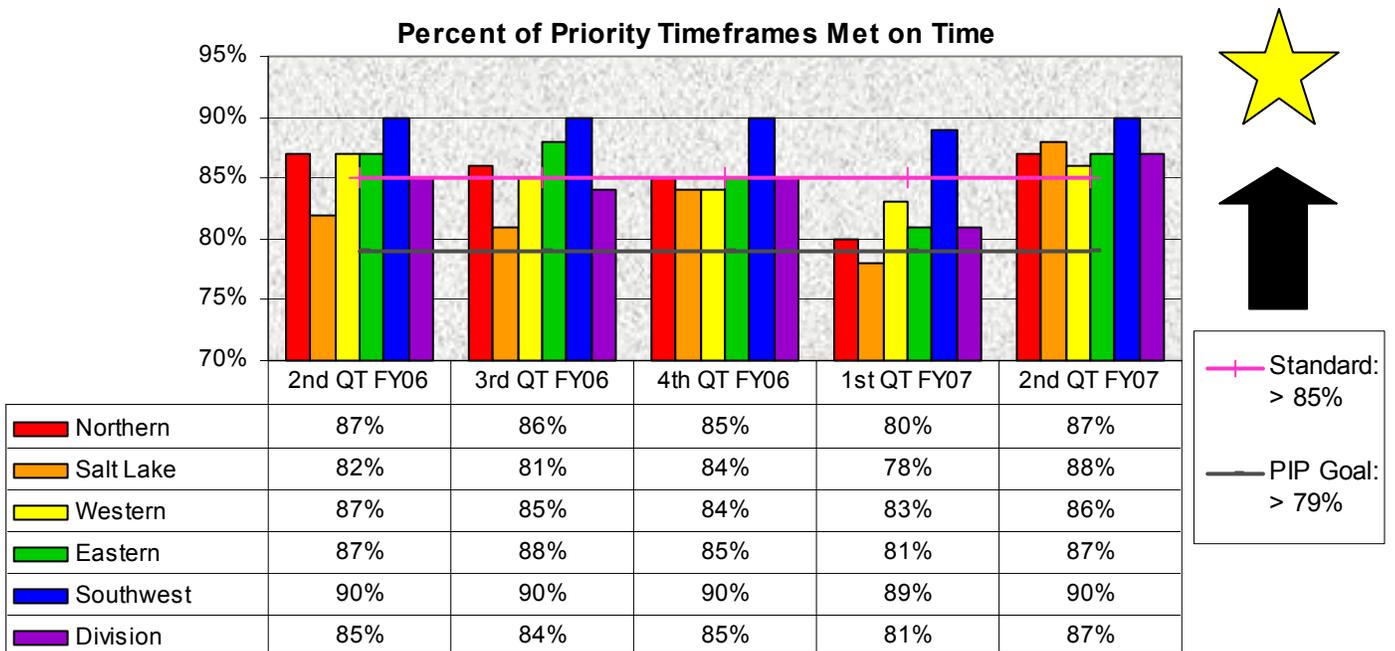


r\_rf\_op\_resfamily\_ethnicity\_reg and r\_rf\_op\_resfamily\_hispanic\_reg in the resource\_family\_provider.pbl

# Performance & Outcomes Data

These data provide information regarding performance in certain areas and outcomes to children and families. It is expected that where there is a goal or standard that the Regional Directors and their staff will do some follow-up to determine barriers and establish a plan to improve performance. Stars indicate we are meeting our Program Improvement Plan(PIP) goal.

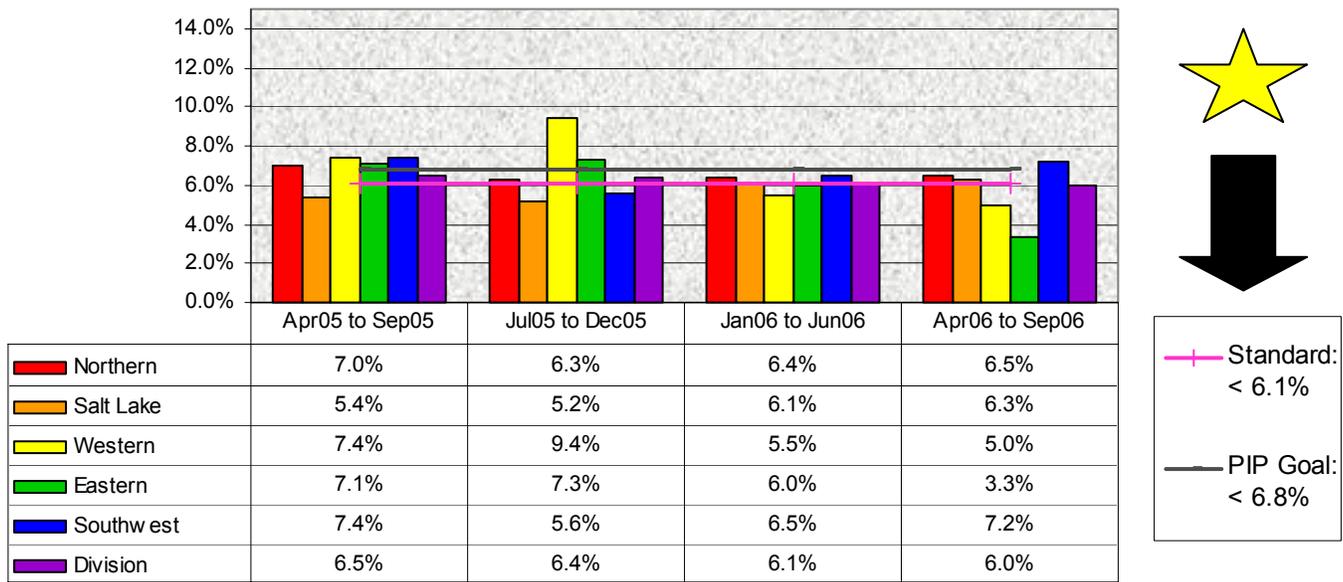
The chart below shows the percentage of CPS investigations where the initial face-to-face contact occurred within the priority time frame. The Standard is 85% and the PIP Goal is 79%. Supervisors can run the missed priority reports in SAFE to get the details of which CPS Investigations did not meet the time frame. There may be extenuating circumstances, such as inability to locate the family, that may delay the initial contact. Workers should review to make sure that the child first seen date is entered correctly on the system, if it is not then call the SAFE helpdesk to correct. Most regions met the PIP goal the last four quarters.



r\_cps\_cl\_priority\_timeframes in CPS.pbl

Data on the next page show the percentage of supported CPS victims within a six month time frame, that are a supported victim on another CPS case within six months of the original CPS case start date. Utah and National research has shown that children with prior supported cases, prior services, or where the allegations are physical neglect, environmental neglect, or domestic violence are more likely to experience recidivism. If an alleged victim fits this profile workers may want to hold Child and Family Team meetings or put extra services in place in order to try to prevent a subsequent supported finding.

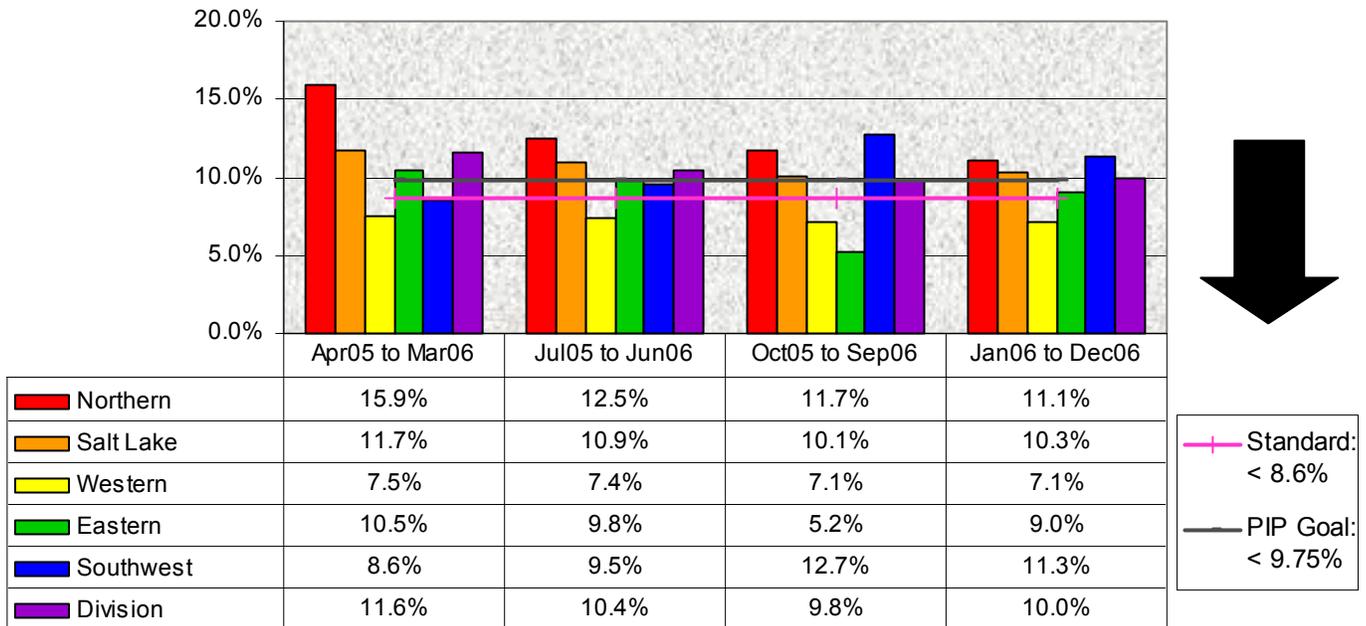
### Percent of Children with Subsequent Supported CPS Cases within 6 months



r\_cps\_nw\_repeat\_maltreatment in CPS.pbl

One of the biggest challenges for the Division has been meeting the National Standard for having a low re-entry to care rate while also maintaining a quick time to reunification. DCFS has spent the last 9 months with extra focus toward reducing re-entry and has seen a 3% drop as a result. The most recent data shows that of the 2110 children removed during the last year 210 were released from a prior episode within 12 months. To meet the PIP goal we need to reduce this number by 2, to 208.

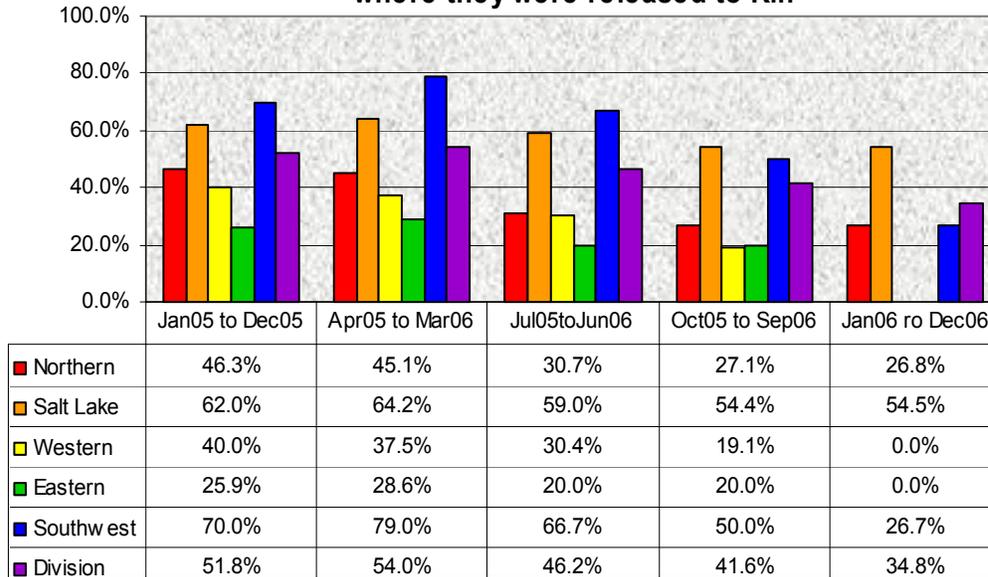
### Percent of Children who Re-entered within 12 months of a Prior Removal



r\_removal\_nw\_reentry in removals.pbl

In analyzing the re-entry to care data it has been determined that a majority of the children re-entering care had been released to a relative after the first removal. Regions may want to investigate use of conditional licensing for relatives and keeping children in custody rather than a quick release to relatives as well as improving resources to families. This information has no PIP Goal associated with it, but because it comprises such a large percentage of re-entry we are reporting and monitoring this measure. Our focus on re-entry and kinship services has lead to a decrease in this measure as well.

**Percent of Children who Re-entered within 12 months of a Prior Removal where they were released to Kin**

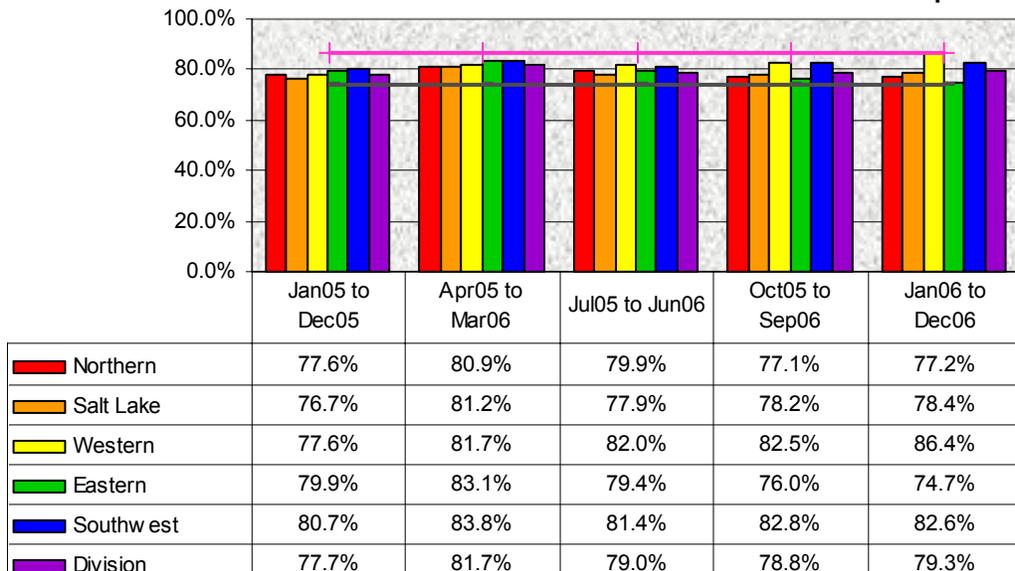


No PIP Goal

r\_removal\_nw\_re-entry\_relative in removals.pbl

The data below includes all children served in foster care (placed out of home for at least 24 hours) during the last year, and for all those in care 12 months or less what percent had two or fewer placements (actual provider or caretaker changes) excluding those temporary placements outlined in the federal guidelines (e.g. runaway, temporary hospitalization, trial home placements, etc.). For areas that utilize an emergency shelter placement, such as the Christmas Box House, this may present a challenge as it means that the child should not have another placement change for at least 12 months.

**Percent of Children in Care 12 months or less with fewer than 2 placements**

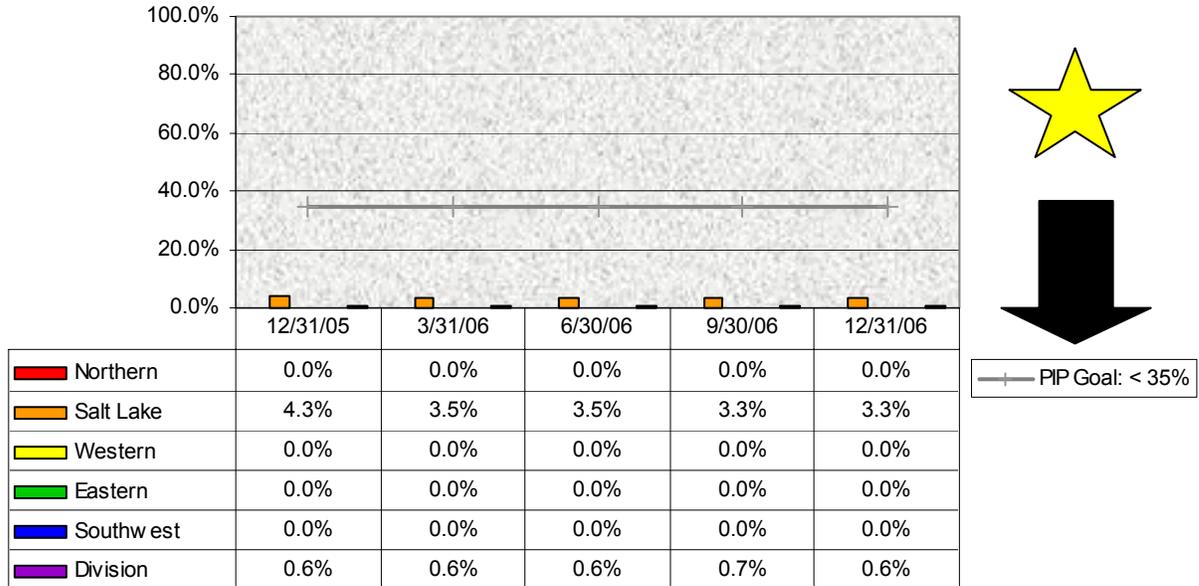


Standard: > 86.7  
PIP Goal: > 74.3%

r\_removal\_placementsstability\_off in removals.pbl

The data below show the percent of American Indian foster children that do not have tribal information (tribe name, band name, and enrollment number are all blank) entered into the system. It is hoped that entry of this information is an indication that the workers have made necessary tribal connections in compliance with ICWA. All regions are now meeting the PIP goal.

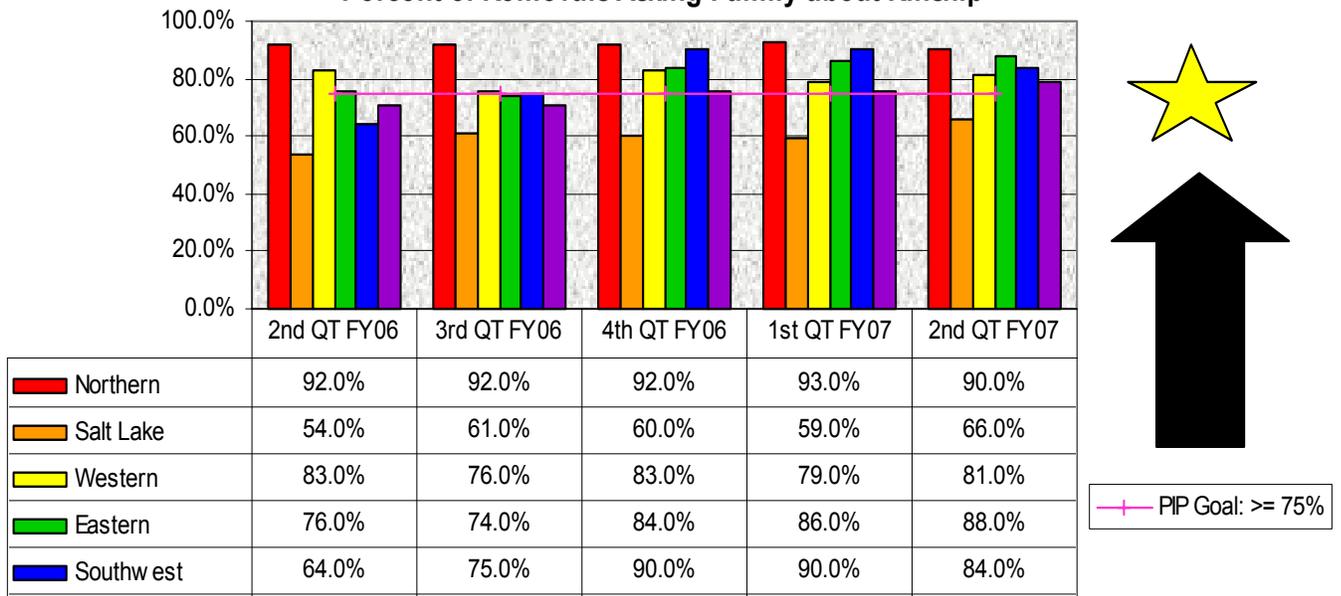
**Percent of American Indian SCF Children without Tribal Information Entered**



r\_scf\_ethnicity\_w\_wo\_tribe in SCF.pbl

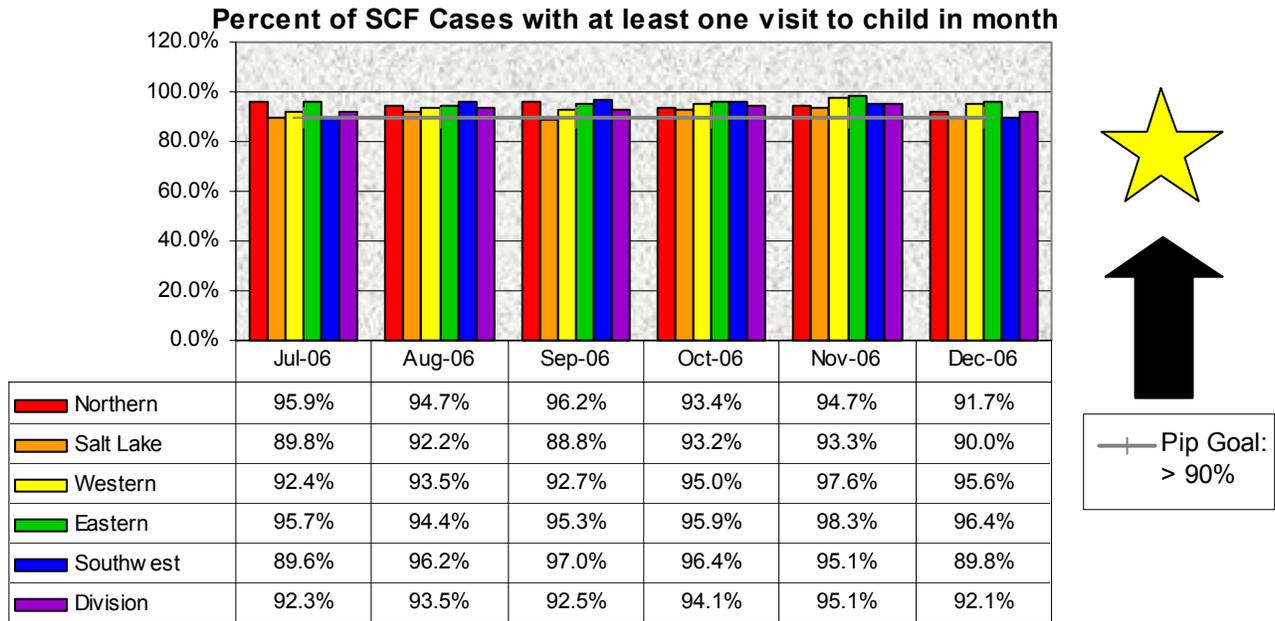
When a caseworker is recording a removal through the removal wizard in SAFE the Removal Custody 24 hour Policy asks “Has the family been asked about a possible maternal kinship placement?”, “Has the family been asked about a possible paternal kinship placement?” The data show the percent of total removals in the timeframe that indicated both had been done. Some regions may still need to train workers on investigating and documenting kinship searches. In the last quarter 507 children were removed, of those 398 indicated they asked about both maternal and paternal kinship placements. All regions are meetings this goal except Salt Lake Region.

**Percent of Removals Asking Family about Kinship**

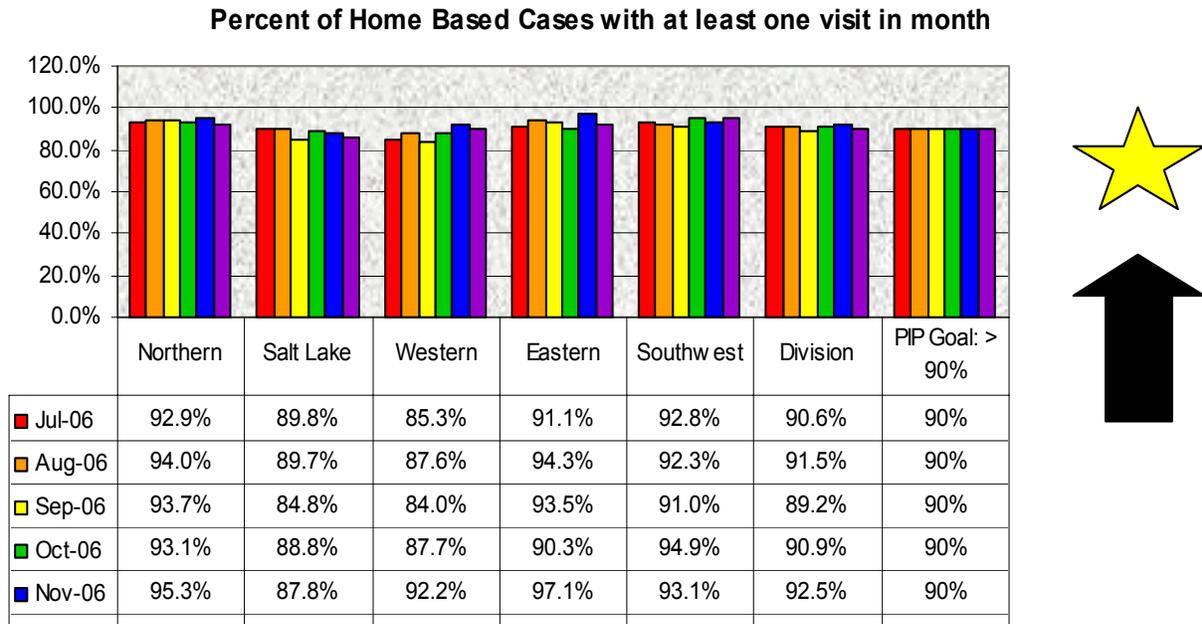


r\_removal\_nw\_kinship\_search in removals.pbl

The two charts below contain information regarding completion of required visits to children on foster care cases and families on home based cases. Information is obtained by looking at activities that occurred in the timeframe and whether the policy for visits was attached as completed. Regions should train workers to only attach policies to activity logs when they were completed, if they were not completed they should do a documented exception. The data includes cases open at least 15 days during the month. The Division has consistently been meeting the PIP goals in these measures. Decline in recent months is due to late data entry but should increase to meeting goal when data is repulled next quarter.



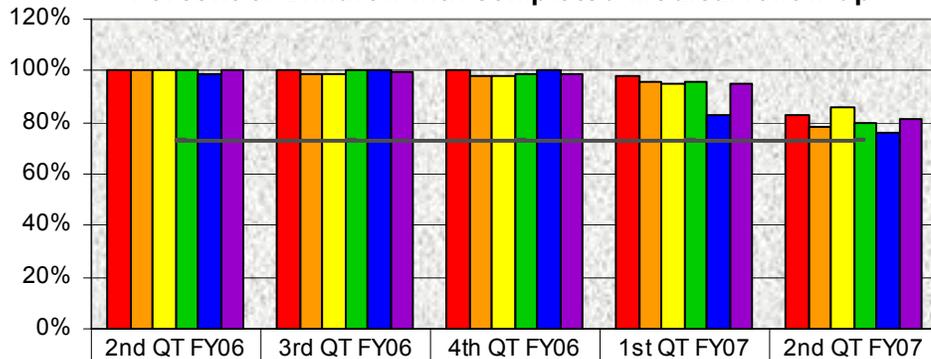
r\_scf\_sv\_homevisit\_reg in SCF.pbl



r\_hb\_sv\_homevisit\_reg in in\_home.pbl

After a child has received a mental or medical health assessment, the health care team records follow-up referrals as recommended by the physician or mental health specialist. The data below represent what percentage of follow-up appointments for mental and medical health were completed. The Division has consistently been meeting the PIP goal for Medical follow-ups, but not Mental Health follow-ups. Decline in recent quarters is due to late data entry. All data from 2nd QT FY06 on was re-run because of a fix to the programming.

**Percent of Children with completed Medical follow-up**

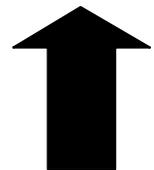
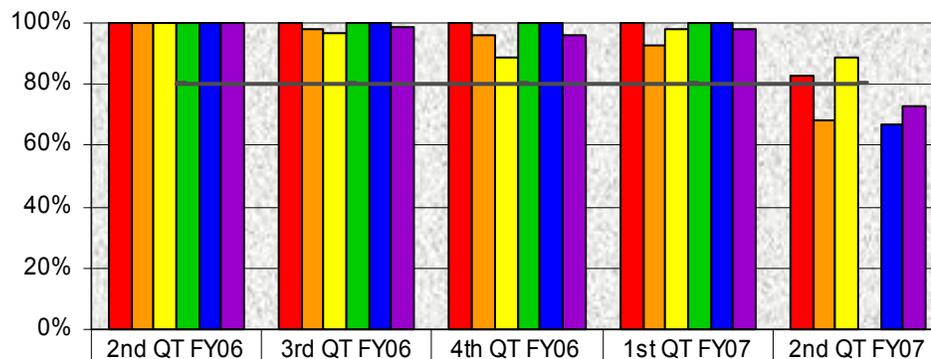


— PIP Goal:  
>73%

	2nd QT FY06	3rd QT FY06	4th QT FY06	1st QT FY07	2nd QT FY07
Northern	100%	100%	100%	98%	83%
Salt Lake	100%	99%	98%	96%	78%
Western	100%	99%	98%	95%	86%
Eastern	100%	100%	99%	96%	80%
Southwest	99%	100%	100%	83%	76%
Division	100%	100%	99%	95%	81%

r\_health\_referral\_off in health.pbl

**Percent of Children with Completed Mental Health Follow-up**



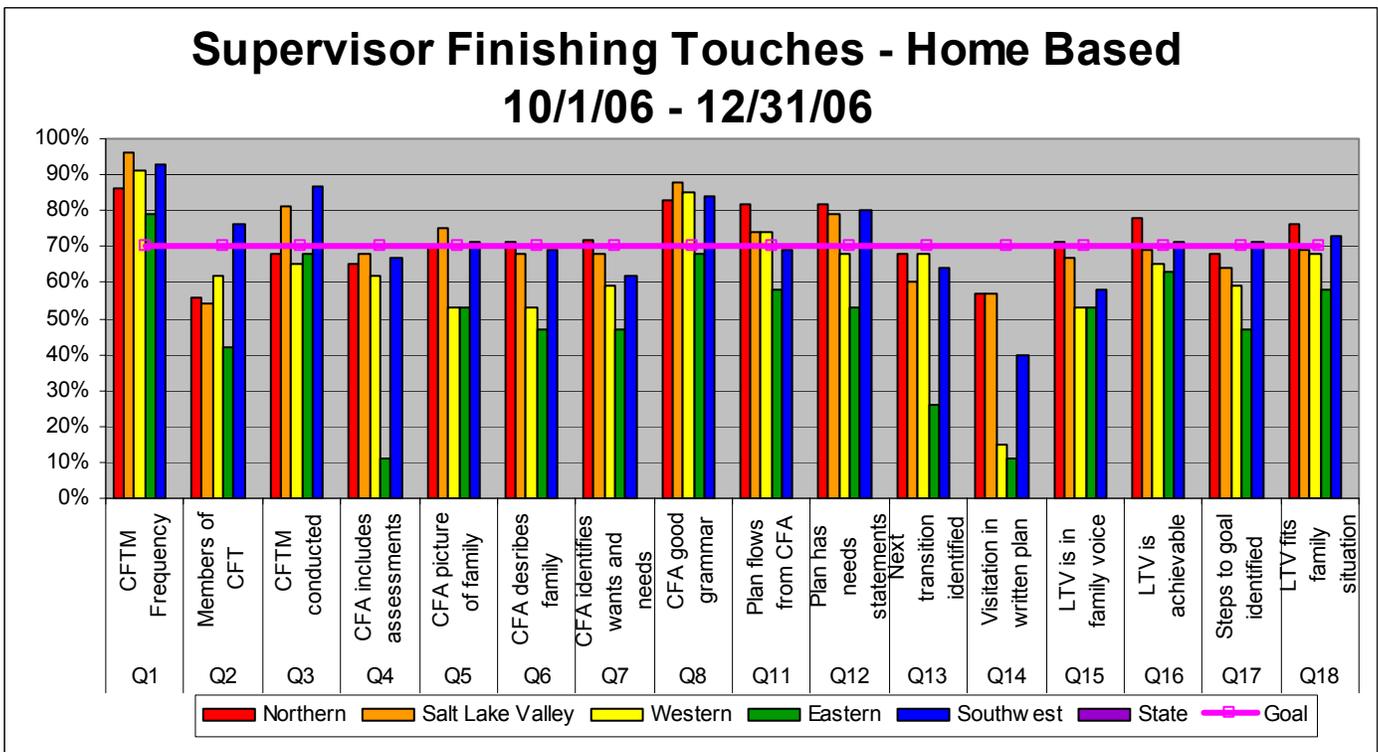
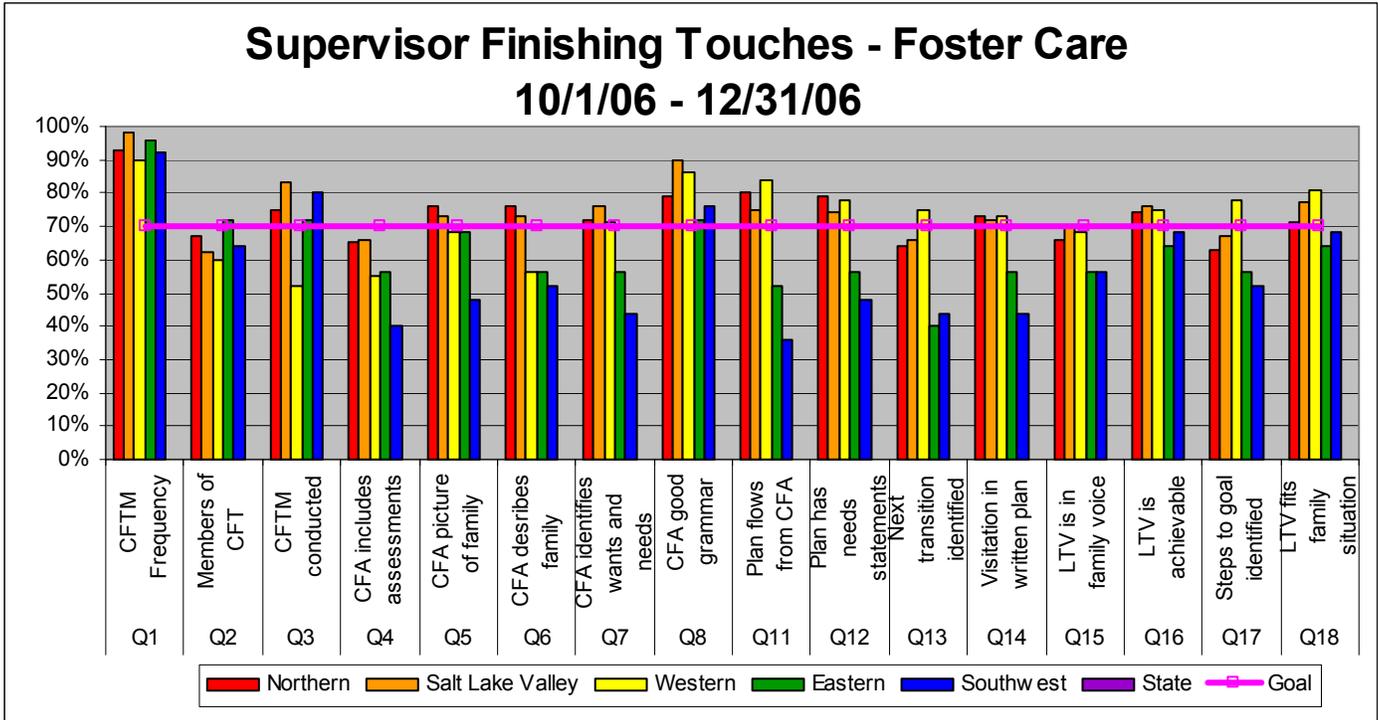
— PIP Goal:  
> 80%

	2nd QT FY06	3rd QT FY06	4th QT FY06	1st QT FY07	2nd QT FY07
Northern	100%	100%	100%	100%	83%
Salt Lake	100%	98%	96%	93%	68%
Western	100%	97%	89%	98%	89%
Eastern	100%	100%	100%	100%	0%
Southwest	100%	100%	100%	100%	67%
Division	100%	99%	96%	98%	73%

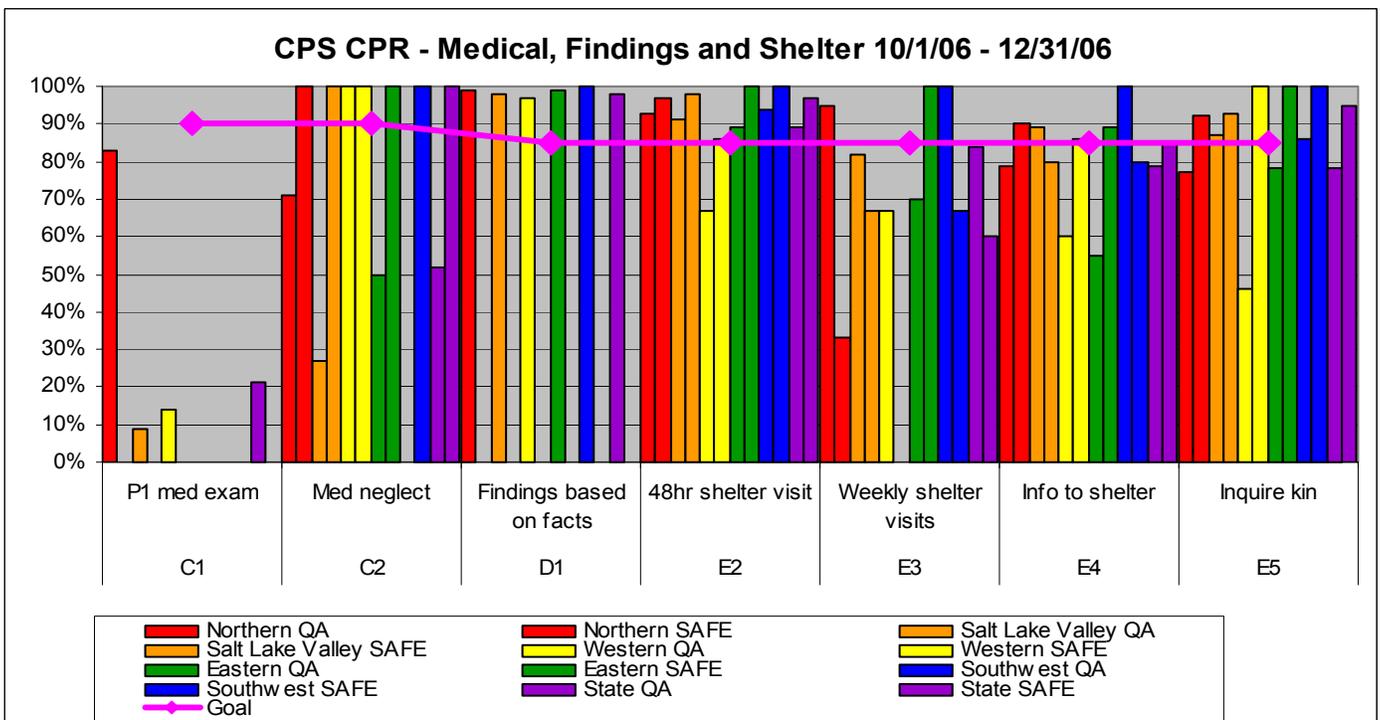
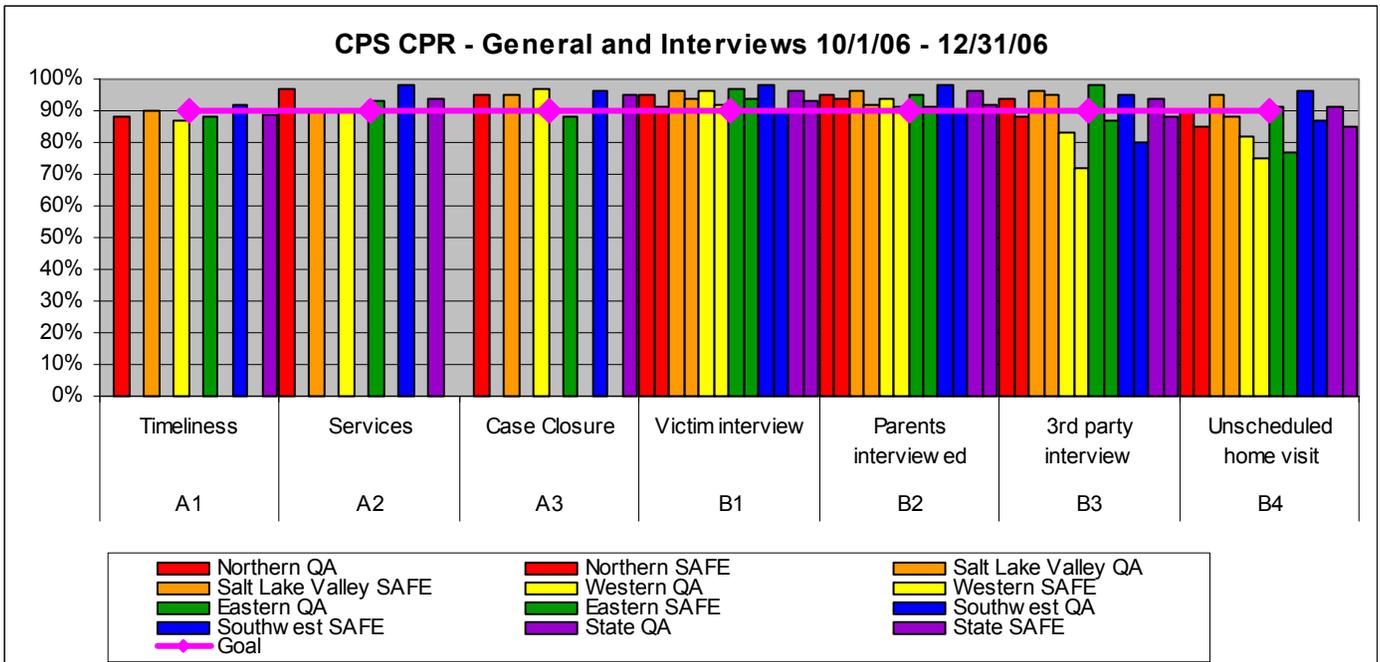
\*Blanks indicate Not Applicable - No referrals

r\_health\_referral\_off in health.pbl

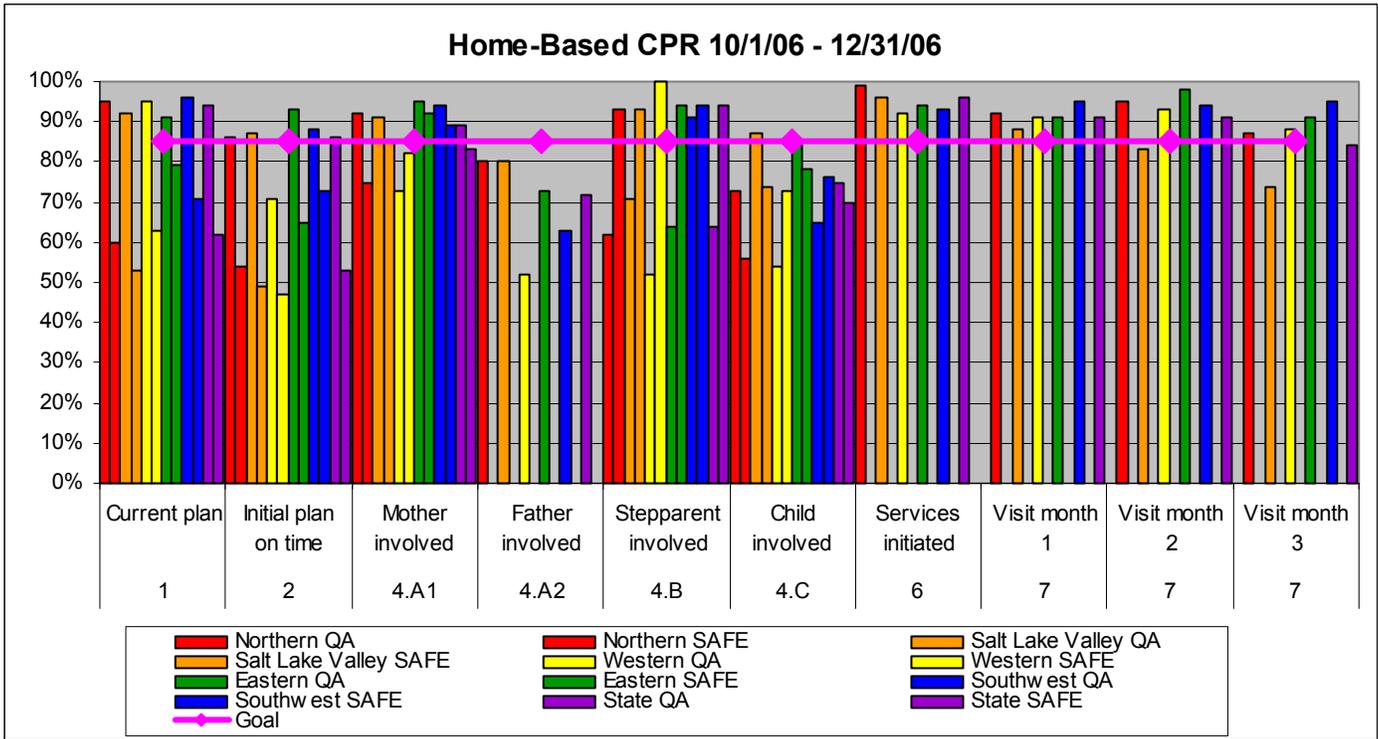
For the past several years Child and Family Services, along with the Office of Services Review and the Child Welfare Policy and Practice Group, have conducted annual Qualitative Case Reviews (QCR) in each region of the state to measure Child and Family Outcomes and System Status. Several months ago, the Division instituted supervisory review of several target areas from the QCR and called the review process “Supervisor Finishing Touches”. Supervisors will regularly review selected cases of their workers and enter the results in the form in SAFE, marking any follow-up action needed. Below are the results of the Finishing Touches reviews for foster care and home-based for cases served during the last quarter. The goal on these items is 70%, consistent with the QCR. Results indicate the regions are performing highest on Child and Family Team Meeting frequency, and lowest in areas of Child and Family Assessment.



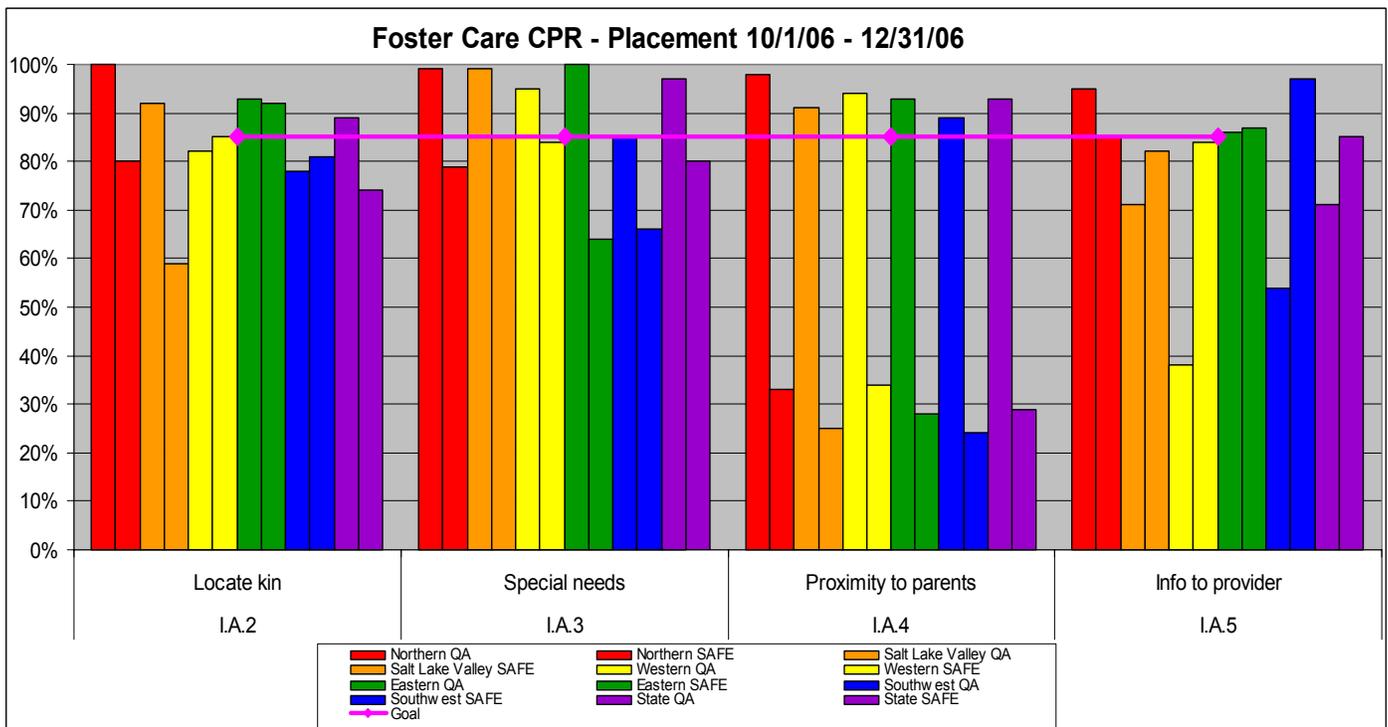
In addition to the QCR, an annual Case Process Review (CPR) is conducted to measure whether workers are, as much as possible, following Practice Guidelines and documenting their work in SAFE. The state is currently monitoring performance in this area in-between reviews by using (1) reports extracted from the SAFE information system, and (2) having regional LEAP teams review cases and enter information in a CPR quality assurance (QA) form in SAFE for those areas where information cannot be extracted from the system or where there needs to be extra attention. For the CPR data charts you will see that some data elements are extracted from SAFE and some are extracted from the QA forms. Goals for these items vary from 85% to 90%. The Division is performing well in CPS across all measures. The area needing most attention is shelter visits and information to providers. The discrepancy between the QA and the SAFE data may indicate either (1) workers are not documenting their efforts correctly even though they have done them, or (2) the SAFE report programming needs to be checked.



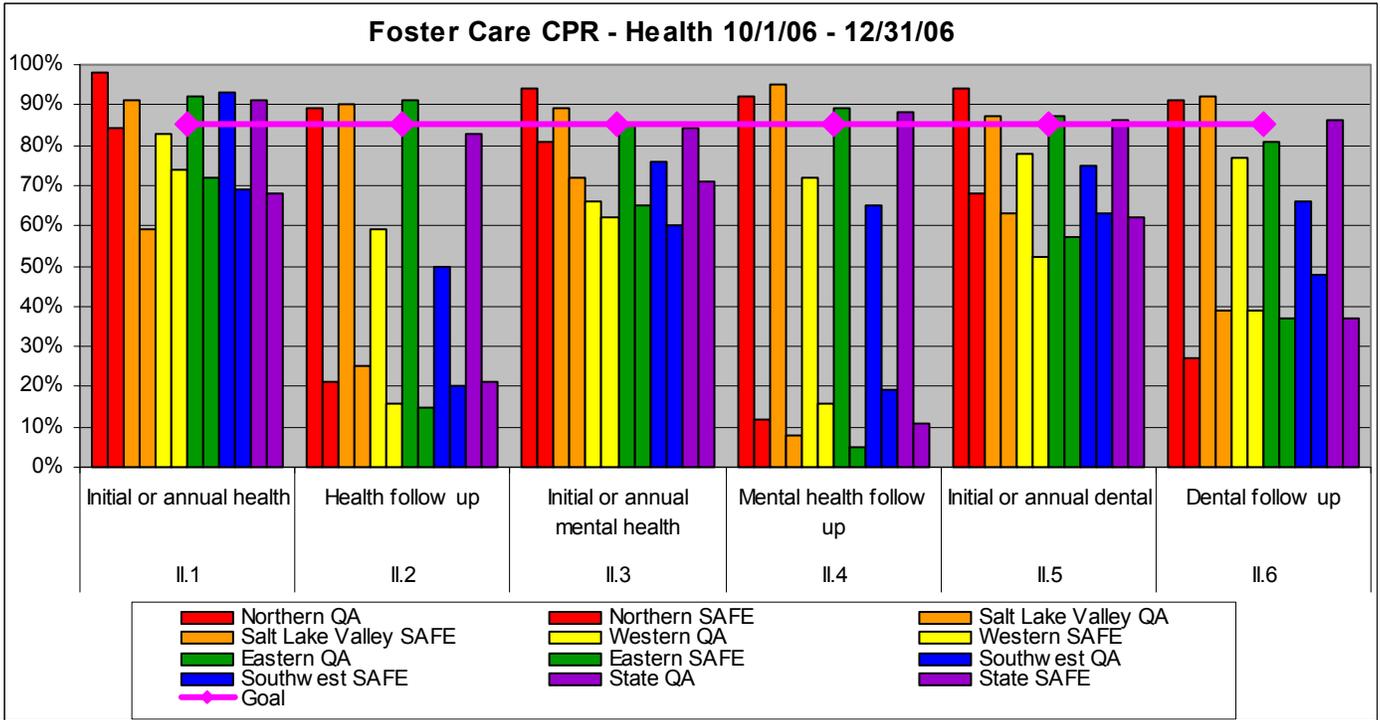
In the Home-Based CPR performance varies. Some regions need to focus on timeliness of services plans and involvement of parents and children in case planning. The third month visit is showing low as the third month (November) has just begun. These scores will increase next quarter.



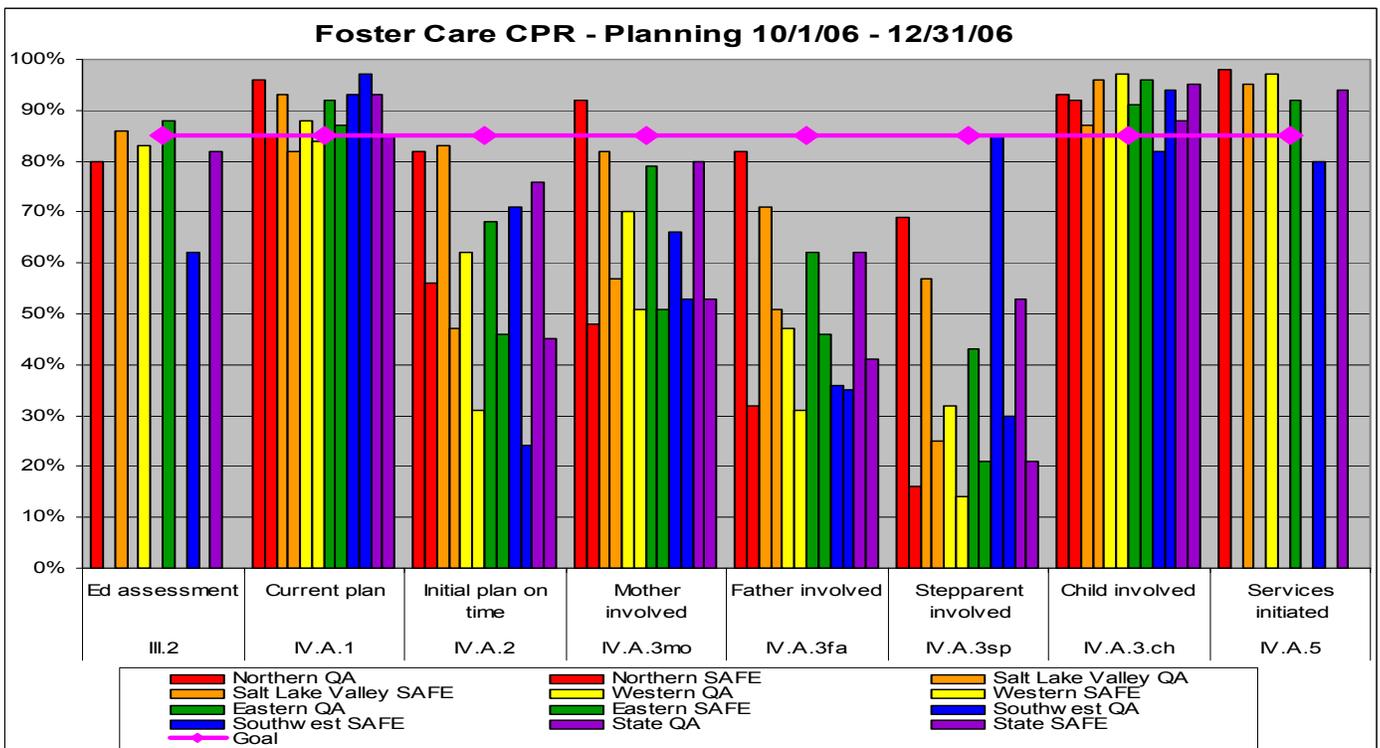
The chart below shows information regarding actions taken when a placement change occurs. Regions are scoring lowest in their documentation of giving the provider information regarding the child prior to placement.



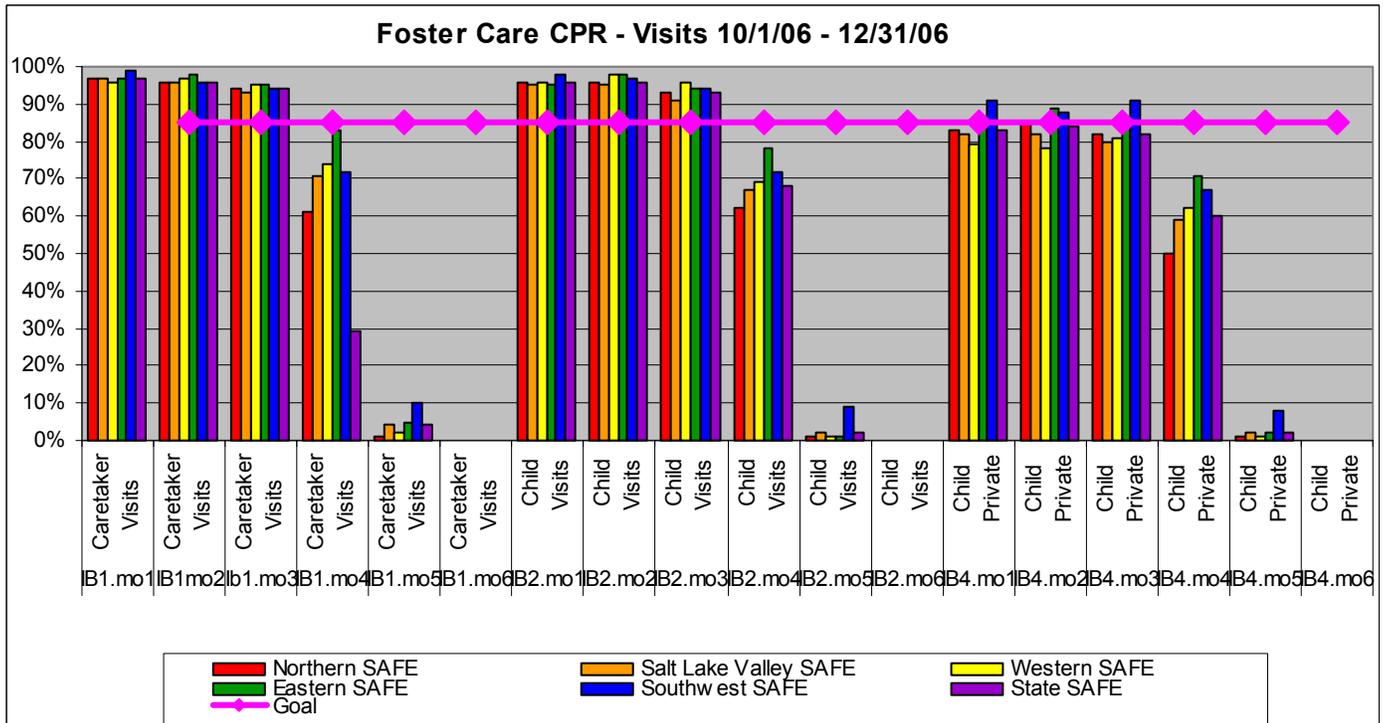
Health needs of children are monitored and documented by nurses with the Fostering Healthy Utah program. However it is up to caseworkers and placement providers to ensure that appointments are completed.



Regions need to focus on including and documenting involvement of all parents in case planning.



All regions do well at completing and documenting required visitation. Month 5 (November), and Month 6 (December) are low due to late data entry.



Reports for pages 18-22

- r\_scf\_sv\_qcr\_finishingtouches\_regoff in scf.pbl
- r\_hb\_sv\_qcr\_finishingtouches\_regoff in inhome.pbl
- r\_cps\_cl\_cpr\_summary\_regoff in cps.pbl
- r\_cps\_cl\_cpr\_qaform\_regoff in cps.pb.
- r\_hb\_sv\_cps\_qaform\_regoff in inhome.pbl
- r\_hb\_sv\_cpr\_summary\_off in inhome.pbl
- r\_scf\_sv\_cpr\_qaform\_regoff in scf.pbl
- r\_scf\_sv\_summary\_plcmt\_plng\_regoff in scf.pbl
- r\_scf\_sv\_cpr\_summary\_health\_regoff in scf.pbl
- r\_scf\_sv\_cpr\_summary\_visits\_regoff in scf.pbl